



2nd

Ronak Desai

CCENT, CCNA, CCNP Routing & Switching Internetwork Engineer @ Comms-Care

Comms-care • Synergy Networxx

Rochester, United Kingdom • 210

Send InMail

Accept

Being passionate about technology and having the ability to successfully and effectively execute and deliver the best of what I know and what I've learned. I have studied for CISCO (Routing and Switching) from entry level - CCENT to advanced level - CCNP and I am competent in the following:

- Operation of IP Data Networks - How routers, switches, bridges and hubs work, different media types and how data actually flows from one device to another at the packet level
- Cabling, IPV4/IPV6, LAN Switching Technologies, IP Routing Technologies, Network Device Security and WAN Technologies
- Implement an EIGRP based solution, given a network design and a set of requirements, document results of EIGRP implementation and verification
- Configure OSPF routing, document results of OSPF implementation and verification plan
- Good practical understanding of Subnetting and Advance Subnetting techniques like VLSM
- Configuration of Cisco Routers Series 26xx, Cisco 28xx, Cisco 36xx, Cisco 2950, 3560 and 3750 Switches, Cisco Meraki.
- Implementing basic strategies for security/Cisco IOS firewalls and Implement an IPv4 based redistribution solution
- Create an BGP implementation plan, Determine network resources needed for implementing eBGP on a network, Create an eBGP verification plan
- Configure eBGP routing, Verify eBGP solution was implemented properly using show and debug commands, Document verification results for an eBGP implementation plan
- Implement Path Control based upon the results of the redistribution analysis
- Connecting and Troubleshooting an Enterprise Network using IPv6
- Implementing VLANs in Campus Networks, Implementing Spanning Tree
- Implementing Inter-VLAN Routing, Configuring Switch Security
- Implementing First Hop Redundancy in a Campus Environment
- Troubleshooting NAT, PAT, DHCP, IPv6 and IPv4 interoperability
- Troubleshoot private VLANS, port security, general switch security, SVIs, VACLs, ACLs and configuration issues related to AAA server. [See less](#)

Experience



Network Field Engineer

Comms-care

Feb 2017 – Present • 5 mos

South East

As a Field Service Technician, I work within the Technical Services team and is responsible for providing the technical support skills to the customers both onsite and remotely.

On a day to day basis, I am focused on installing and supporting network devices such as Cisco, Draytek, Zyxel, Netgear, 3Com and HP Switches, PCs and Servers to our customers.

Additional duties include remote and onsite troubleshooting, facilitating customer adds, moves & changes, customer rollouts and other project based installs.

Pre-staging of router and switch installations according to documentation

Installation and support of varied desktop and server estate

Installation of network equipment at varied customer locations UK wide

Project based site survey and documentation

Assist with customer add, move and change requirements

On-site support of customer faults

Site visits to assess and swap non-functional equipment



Sales Advisor

EE

Mar 2014 – Jan 2017 • 2 yrs 11 mos

Delivering personal and team sales targets

Delivering KPI, Attending meetings and team briefings

Giving impartial advice to ensure customers purchase the right product

Delivering and maintaining a quality service at all times

Education



Synergy Networkxx

Cisco Network Engineer Training Programme, CCENT - CCNA - CCNP - Advanced Level

Troubleshooting, IT Core Networking

2016 - 2017

Activities and Societies: Routing: RIPv2, EIGRP, OSPF, BGP, IPv6, Policy Based Routing, Route Filtering, Re-distribution, Summarisation. Switching: VLANs, Trunking, VTP, STP, Logical Etherchannels, MLS. WAN:- Frame Relay, PPP, ATM, ISDN, MPLS. Various Features & Services: HSRP, VRRP, GLBP, NAT, SNMP, SYSLOG, NTP, DHCP, CDP, TFTP AND FTP Management. Security: VPNs IPsec, IOS Security Features

A practical hands on Training Programme in Cisco Networking for IT Aspirants or Graduates, Includes practical workshops building and troubleshooting networks.

I believe in an open team-based knowledge-sharing environment. I like to exchange my knowledge and technical skills with other colleagues that I have gained.

Being passionate about technology I have the ability to successfully and effectively execute and deliver the best of what I know and what I've learned during Cisco Network Engineer Training Programme at Synergy Networkxx - Great Cisco Technology Training Lab led by CCIE Certified Engineers.



University of Greenwich

BEng (Hons), Computer Networking Engineering, 2:1

2007 - 2010