



3rd

Chowdhury Habibur

IT Systems Administrator at COMO Hotels and Resorts

COMO Hotels and Resorts

London, United Kingdom • 107

Experience



IT Systems Administrator

COMO Hotels and Resorts

Jun 2016 - Present • 1 yr 1 mo

London, United Kingdom

Experience of Hotel Technologies. Committed of delivering high level technical services & solutions



Network Support Engineer

Synergy Network Ltd

Mar 2014 – Present • 3 yrs 4 mos

London, United Kingdom

Configure and install various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN, QoS)

Technical support for people using the network

Establishing the networking environment by designing system configuration, directing system installation, defining, documenting and enforcing system standards

Design and implementation of new solutions and improving resilience of the current environment

Maximising network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimisation

Undertaking data network fault investigations in local and wide area environments, using information from multiple sources

Securing network systems by establishing and enforcing policies, and defining and monitoring access



IT Technician

COMO Metropolitan London, COMO The Halkin & Nobu Restaurants

Jan 2016 – May 2016 • 5 mos

London, United Kingdom

Ensuring the highest levels of service are provided to guests and team members on a day-to-day basis

Triton Support Calls for all guest requests and Issues (TV, Telephone, Consoles etc)
IT service Desk Support

Events IT Setup (TV, Projector, AV systems, Conference Phones)

Ensure the Hotel is technologically advanced and efficient with all matters relating to hospitality IT

Maintaining PCs, printers, telephones and credit card terminals, coordinating quarterly preventative maintenance

Administering the IT department's policies and procedures.

Installation and support of telecommunication equipment.

Maintaining a log of all problems detected and system backups.

Windows XP/Vista/Windows 7/ Office 2003 and 2007, Windows Server, Small Business

Server 2003/2008. Anti-Virus products, DNS/DHCP, TCP/IP.

Ethernet, wireless router and Firewall Configurations.