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## Walid Aman

IT Support Technician at Elkjop (KnowHow)

Elkjop (KnowHow) • Synergy network system

Oslo Area, Norway • 90

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I believe in an open team-based knowledge-sharing environment. I like to exchange my knowledge and expertise with other colleagues. I am a carrier-oriented person with a positive attitude and thinking and I take all criticism constructively.

I have a passion for technology and I would have a great honour to work for any company that has a vision and a mission, which I can be a part of. I have the ability to successfully and effectively execute and deliver the best of what I know and what I've researched.

- A good listener and team player have experience supporting different level of system users.
- Good interpersonal, numerical, analytical, problem solving and organizing skills.
- Able to take on challenges and deliver on time.
- Demonstrable problem solving and Numerical skills.
- Excellent time and management skills.
- Can work out side office hours and 24/7 shift.
- Prefer any technical jobs related to Internet-works.
- Willing to learn, if job requires more training.

## Experience



### IT Support Technician

Elkjop (KnowHow)

Feb 2015 – Present • 2 yrs 5 mos

Drammen Area, Norway



### CCNA, CCNP Student/Work Experience

Synergy Networxx Ltd

Jan 2012 – Dec 2013 • 2 yrs

London, United Kingdom

My responsibilities include the following:

- Implement an EIGRP based solution, given a network design and a set of requirements
- Document results of EIGRP implementation and verification
- Configure OSPF routing
- Document results of OSPF implementation and verification plan
- Good understanding of TCP/IP Addressing
- Good practical understanding of subnetting and advance subnetting techniques like VLSM.
- Design and implementation of Interior routing protocols like RIP, EIGRP, OSPF
- Implemented and managed inter-vlan and intra-vlan traffic on catalyst 2950 3550 3750 switches.
- Configuration of Cisco Routers Series 26xx, Cisco 28xx, Cisco 36xx, Cisco 2950, 3560 and 3750 Switches
- Implementing basic strategies for security/Cisco IOS firewalls.
- Implementing basic IP-routing & configuring different routing protocols using CLI/SDM.
- Verifying device configuration & network connectivity using Telnet/Trace route/SSH.
- Designed, implemented, configured, deployed and tested the CCNA Routing and Switching Lab Network Setup which consisted of 5 x Core Routers of different Cisco series, 4 x Core Switches etc
- Honored to be part of the Internetwork security workshop conducted by the CCIE.
- Configuring advance Frame-relay for CCNP lab setup project
- Checking and diagnosing equipment and connectivity along with Fault finding and Rectifying.