



Tanuj Shah

Network Engineer, Technical Support and Researcher
Skyward Techno Solutions Pvt. Ltd. • University of Bedfordshire
Ahmedabad, Gujarat, India • 500+

Experienced IT Network Engineer in Windows, Linux systems, network security, managing firewalls and troubleshooting tickets. Extensive experience in LAN, network design, managing systems integration projects, user permissions and collaborating with SME's and IT Teams.

Specialities:

- Operating Systems: Windows 2000/XP/Vista/7, Linux, Centos, Backtrack R3, Cisco IOS, Fedora, Opnet, Vmware, Ubuntu.
- Physical Layer: ISDN, RS-232
- Link Layer: Ethernet, FDDI, HDLC, PPP, STP, VTP, Link Aggregation
- Link + Network: ATM, Frame Relay, MPLS
- Network Layer: IPv4, IPv6, OSPF, EIGRP, BGP, RIPv1, RIPv2, VLSM, Trace Route, SSH
- Transport Layer: TCP, UDP
- Application Layer: FTP, HTTP, DNS, DHCP, SMTP, SNMP
- Switches: Cisco IOS Firewall, Catalyst 2950, 3560, 3750. [See less](#)

Experience



Technical Support Engineer (Network Security)

Skyward Techno Solutions Pvt. Ltd.

Nov 2015 – Present • 1 yr 8 mos

Ahmedabad Area, India

- Engage Development teams for issues that need a resolution through code fixes.
 - Increase company name's Self-Help knowledge base, by creating knowledge articles wherever needed.
 - Provide feedback to the Development Team on Product feature enhancements.
 - Product related assistance to Pre-Sales / Sales/Deployment Teams
 - Create blogs, tech-notes, technical trainings, and webcasts for educating Customer and Business Partners
 - Provide technical support for critical issues on Weekends/ Public holidays on rotation basis
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IT Support Engineer

Kolak Snack Food LTD

Mar 2013 – Sep 2015 • 2 yrs 7 mos

London, United Kingdom

- Maintain the company's network infrastructure.
 - Networking and providing support for Windows, Ubuntu and Linux issues.
 - Configuration and testing of all Cisco routers and switches.
 - Ability to work in a team structure.
 - Assisting the network manager with support request.
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Intern

Synergy Networkxx Ltd

Jul 2013 – Aug 2013 • 2 mos

London, United Kingdom

Document results of OSPF implementation and verification plan

- Implemented and managed inter-vlan and intra-vlan traffic on catalyst 2950 3550 3750 switches.
 - Configuration of Cisco Routers Series 26xx, Cisco 28xx, Cisco 36xx, Cisco 2950, 3560 and 3750 Switches
 - Implementing basic strategies for security/Cisco IOS firewalls.
 - Implementing basic IP-routing & configuring different routing protocols using CLI/SDM.
 - Verifying device configuration & network connectivity using Telnet/Trace route/SSH.
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